

## ZamZam Restaurants – Project Plan - Phase 1

S.No	Title		Date			
1	<b>Project Start Date</b>		<b>1/1/2024</b>			
2	First Milestone Date		<b>5/31/2024</b>			
3	Second Milestone Date		<b>9/30/2024</b>			
4	Third Milestone Date		<b>10/18/2024</b>			
5	Fourth Milestone Date		<b>11/8/2024</b>			
6	Fifth Milestone Date		<b>12/13/2024</b>			
7	<b>Project Delivery</b>		<b>12/13/2024</b>			
Dev %	Milestones	Major Modules / Functionality	Deliverables	Dependency	Start Date	End Date
20%	Milestone 1	Customer app design Delivery System with manual delivery	Screen Design for Customer App	Customer UI Design Approval	1-Jan-2024	
			Clickable mockup for Customer App	Customer App Feedback		
			IVR Implementation and Integration	IVR Signup		
			ERP Web App - initial Flow			
			Delivery App Android			
			Transporter App Web			
			Transporter App Android			
			Transporter App iOS			
			Order Collecting executive Web App			
Tracking & Delivery Platform Admin Panel Web				31-May-2024		
20%	Milestone 2	Beta release of customer app with Petpooja integration and cash on delivery Delivery app and customer app seamless working	Client Reviews & Feedback	Petpooja developement Account	1-Jun-2024	
			Customer android App - Initial Flow with Delivery	Petpooja Apis		
			Customer iOS App - Initial Flow with Delivery	Petpooja Approval for Production Access		
			Petpooja Integration to Collect menus and Categories	Razore Pay Signup		
			COD with Customer App	TextLocal Signup		
			secondary Payment Gateway Integration for Online payment (RazorePay)	Feedbacks		
			secondary SMS gateway Integration for OTP (TextLocal)			30-Sep-2024
20%	Milestone 3	CRM (WhatsApp promotion ) and IVR Internal chat with task creation and automatic assignment	Client Feedback from beta release	Whats App Business Account Signup	1-Oct-2024	
			Whatsapp Integration	feedbacks		
			IVR Order Collection Agent Android App			
			IVR Order Collection Agent iOS App			
20%	Milestone 4	Account receivables for delivery boys collection and settlement Customer app payment gateway primary and secondary integration	IVR Integration with agent app			18-Oct-2024
			Daily Collection report at delivery boy side	Primary Payment Gateway Signup	21-Oct-2024	
			Daily/weekly/ monthly Collection report at restaurant side	Primary SMS gateay Signup		
			Settlement option based on daily collection from delivery boy (COD)	Feedbacks		
			Customer app primary payment gateway Integration and switch over to secondary payment gateway during failures			
			Employee / staff App			
			ERP Platform - Call and enquiry management & Further flow			8-Nov-2024
20%	Milestone 5	Customer app modules for pick up Customer app module for curbside Centralized menu management	Pickup Order based customer app updates	Feedbacks	11-Nov-2024	
			Curbside based Web application updates			
			Curbside based customer app updates			
			Pickup Based order collecting agent app updates			
			Curbside based order collecting agent app updates			
			Delivery App iOS			13-Dec-2024