

Ritika Keshri

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EDUCATION

Techno India University <i>Bachelor of Technology in Computer Science and Engineering</i>	Aug 2021 – June 2025 CGPA: 8.33
Jasidih Public School <i>Class 12 (PCM)</i>	2019 Percentage: 70.4
Geeta Devi D.A.V. Public School <i>Class 10</i>	2017 CGPA: 10

EXPERIENCE

Inspiroworks <i>Salesforce Developer Intern</i> - Successfully completed training in Salesforce Administration and Development - Worked with Apex, Triggers, Flows, and SOQL to implement business logic and automation - Contributed to real-time CRM solution development using declarative tools like Flows and Validation Rules - Used Jira for tracking tasks, managing test cases, and effective team collaboration - Designed and executed test cases across functional, UAT, and production phases to ensure high-quality deliverables	May 2025 – Present
Esprit Analytique Pvt Ltd <i>Front-End Developer Intern</i> - Created Docker images for front-end and back-end applications - Updated API to accept input in multiple languages and converted it to English for standardized processing - Managed website translation into 10+ languages by localizing JSON files based on the English version	Dec 2024 – Mar 2025

TECHNICAL SKILLS

Languages: C++, JavaScript, HTML, CSS
Frameworks: React (basic)
Database: MySQL
Salesforce: Admin, Apex, Trigger, LWC, Flow, Validation Rule
Courses: Object-Oriented Programming (OOP), Data Structures and Algorithms
Soft Skills: Leadership, Teamwork, Problem Solving, Time Management

PROJECTS

Order Management Application <i>Salesforce Admin, Apex, Trigger, LWC, Flow</i> - Created custom objects and fields like Account Request, Product, Cart, and Order for order management - Implemented approval processes for Account Requests to automate the review and approvals by the VP - Built Flows to automate actions like creating Accounts, Contacts, and sending order status - Configured profiles, permission sets, and sharing rules to ensure proper data access and security for different users	
Personal Portfolio Website <i>React.js, JavaScript, HTML, CSS</i> - Created a clean and attractive personal portfolio website to showcase my skills, projects, and resume - Designed a responsive layout with smooth scrolling and user-friendly navigation - Added sections like Home, About, Skills, Projects, and Contact for clear content presentation - Included links to GitHub, LinkedIn, and downloadable resume for easy access	Link

ACHIEVEMENTS

Secured 8th place in the Code for Impact Hackathon, organized by Devpost
Anonify Project selected for **Step Incubation** at **IIT Kharagpur**
Solved 300+ coding problems on LeetCode and GeeksforGeeks