

HiveMsg

In association with Mehla Brothers

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Toll-Free- 1800-12000-8118 www.hivemsg.com

Our Services

- **Bulk SMS Service**
- **Voice Call Service**
- **WhatsApp Service**
- **Hosted IVR-10-digit Number Service**
- **Toll-Free Number Service**
- **Outbound Service**
- **IVR & Toll-Free Features**
- **Missed Call Service**
- **Call Center solution**
- **Broadcast Service**

Bulk SMS (Transactional)				
SMS Package	10,000	50,000	100,000	500,000
Per SMS Price (Paisa)	18.5 Paisa	15.5 Paisa	14.5 Paisa	12.5 Paisa
Total Price	1850	7750	14,500	62,500
Total Price (Including 18 % GST)	2183	9,145	17,110	73,750

Note- DLT Registration is compulsory, & We are providing support for DLT.

Update:-

- Delivery:- Non-DND Numbers.
- Sender ID Should Contain 6 Pure Alphabets Only.
- API Available:- HTTP
- Documents Required For Service Activation (Undertaking Or Agreement For NDNC)
- SMS Matters Will Be Informational Only.
- Note- DLT Registration is compulsory, & We are providing support for DLT.

Easy Integration

Seamlessly integrate services like missed calls and voice calls to enhance your SMS campaigns.

Effortless Contact List Management

Upload your entire contact list in bulk from sheets, eliminating the need for manual entry.

High Capacity

Send up to 5 million SMS in a single campaign. Aim high to achieve great results.

Custom Fields and Filters

Design custom fields to meet your needs and use advanced filters for quicker, more precise searches.

Short URLs

Add smart URLs to your messages to turn every click into a potential lead.

Multi-lingual Support

Send messages in various regional languages (Unicode) with no extra cost.

Voice Calls (30 sec) (Answering)				
Voice Package	10,000	50,000	1,00,000	5,00,000
Price/Call (ps.)	23 Paisa	21 Paisa	18 Paisa	17 Paisa
Total Price	2,300	10,500	18,000	85,000
Total Price (Including 18 % GST)	2,714	12,390	21,240	1,00,300

Note: Voice file duration should be a minimum of 25 seconds.

Update:-

- Delivery:- Non-DND Numbers.
- Sending Time:- 9 am to 9 pm.
- No Documents Required For Service Activation.
- Voice Clip Format:- mp3
- 28+2 (Recording Time + Server Time) Charged 1 Credit
- Charged On successfully Answered Calls

Wider Reach

Send messages in various regional languages (Unicode) with no extra cost.

Improved Customer Retention

Strengthen customer loyalty with timely follow-ups, reminders, and post-purchase communication

Enhanced Lead Generation

Deliver targeted messages to qualify leads and drive higher conversions.

Cost-Effective

Automate voice campaigns to save both time and resources while maximizing impact.

Real-Time Interaction

Engage customers directly through IVRs and live responses for a more personalized experience.

Voice Calls API (30 sec)					
Voice Package	10,000	25,000	50000	1,00,000	5,00,000
Price/Call (ps.)	35 Paisa	33 Paisa	32 Paisa	31 Paisa	25 Paisa
Total Price (INR)	3500	8250	16,000	31,000	1,25,000
Total Price (Including 18 % GST)	4130	9735	18880	36580	1,47,500

Voice Calls API (15 sec)					
Voice Package	10,000	25,000	50000	1,00,000	5,00,000
Price/Call (ps.)	20 Paisa	18 Paisa	17 Paisa	16 Paisa	15 Paisa
Total Price (INR)	2,000	4,500	8,500	16,000	75,000
Total Price (Including 18 % GST)	2,360	5,310	10,030	18,880	88,500

- We offer a wide range of voice solutions that are reliable, scalable, and cost-efficient. These solutions empower enterprises of all sizes to communicate effectively with their customers and establish a better experience and loyal customer base.

WhatsApp Service - HiveMsg				
Quantity	25,000	50,000	1 Lac	5 Lac
Price/SMS	17 p/ sms	16 p/ sms	15 p/ sms	12 p/ sms
Total Amount	4,250	8,000	15000	60,000
Amount (With GST)	5,015	9,440	17700	70,800
Validity	2 Month	2 Month	2 Month	2 Month
Text msg	Yes	Yes	Yes	Yes
Image (Max file size-1 MB)	4 Image	4 Image	4 Image	4 Image
PDF (Max file size 2 MB)	1 PDF	1 PDF	1 PDF	1 PDF
Video (Max file size 3 MB)	1 Video	1 Video	1 Video	1 Video

Updates:

- WhatsApp Campaigning time is from Monday to Saturday, 10:00 AM to 6:00 PM
- WhatsApp is a third-party service, and we have no control over WhatsApp's updates and policies.
- As we are offering you unofficial APIs of WhatsApp that may be implemented temporarily or permanently on future updates done by WhatsApp, in this situation, we are not able to refund any amount or extend the validity.
- Number blocking and applying restrictions are completely under WhatsApp's control, so we are not responsible in such cases.

Note - All Prices quoted are valid for 15 days from the date of mailing.

Hosted IVR-10 Digit mobile number Service			
IVR Service Features	Basic	SMB	Enterprise
3 Month Plan	2006 INR	3776 INR	7316 INR
Free Minutes	500	1500	4000
6-Month Plan	3776 INR	7316 INR	14632 INR
Free Minutes	1200	2500	9000
12 Month Plan	7316 INR	14750 INR	21830 INR
Free Minutes	3000	7000	18000

- Interactive Voice Response(IVR) allows you to interact between human and computer via telephone. It can be used for phone surveys, checking bank account balance and transactions, call center forwarding, and checking movie & venue schedules. The customer may choose any option from the menu for relevant information by pressing the digits. For example, Press 1 for sales, Press 2 for support, and Press 3 for accounts.

Toll-Free Number Service			
Toll-Free Features	Basic	SMB	Enterprise
3 Month Plan	5310 INR	7080 INR	17698 INR
Free Minutes	1500	3000	6000
6-Month Plan	10620 INR	14160 INR	35398 INR
Free Minutes	4500	8000	16000
12 Month Plan	21,240 INR	29498 INR	70798 INR
Free Minutes	12000	18000	34999

- A toll-free number is a convenient way for customers to contact a company or business without being charged. Hivemsg Toll-free number allows your customers to contact you without any charge, and encourages people to call you and ask their queries. It will help to increase business ROI & customer satisfaction.

Toll Free & IVR - Add-on	
Custom Music on Hold	1000 INR / Month
Text To Speech	1000 INR / Month
Ringtone	1000 INR / Month
Docket	1000 INR / Month
Long Code	1000 INR / Month
Voice Broadcasting	950 INR / Chanel / Month
OutBound Plan	1 Month Validity
2 Channel	590 INR Per Month
6 Channel	1416 INR Per Month
20 Channel	5900 INR Per Month
Text To Speech	₹ 500 Per Month
Long code webhooks	₹ 500 Per Month

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IVR & Toll-Free Features - HiveMsg			
IVR & Toll-Free Features	Basic	SMB	Enterprise
Channel	2	6	20
Concurrent Call	1	3	10
User/Agent	Default	Default	Default
Department	Unlimited	Unlimited	Unlimited
Roles	Unlimited	Unlimited	Unlimited
Extension (DTMF Input)	Unlimited	Unlimited	Unlimited
Agent Permission sub Login	Yes	Yes	Yes
Webhooks	Yes	Yes	Yes
Call Recording	Yes	Yes	Yes
Contact List	Yes	Yes	Yes
Past Data Visibility	Yes	Yes	Yes
Disk Quota	1 GB	5 GB	10 GB
Sticky Agent	Yes	Yes	Yes
Call Charges	1 INR/Min.	1 INR/Min.	1 INR/Min.
Blacklisting	Yes	Yes	Yes
Dynamic Greetings	Yes	Yes	Yes
Multilevel IVR	Yes	Yes	Yes
Multi-Language Announcement	Yes	Yes	Yes
Custom SMS API	Yes	Yes	Yes
Call Logs	Yes	Yes	Yes
SMS Integration	No	Yes	Yes
Click to Call API	Yes	Yes	Yes
Call Back CRM/Tag	Yes	Yes	Yes
User Permission Control	Yes	Yes	Yes
CRM Integration	Yes	Yes	Yes
Email Integration	Yes	Yes	Yes
Segmentation Contact List	Yes	Yes	Yes
Host Your Number	Yes	Yes	Yes

Missed Call Service - HiveMsg			
Validity	3 Month	6 Month	12 Month
Number of missed calls	Unlimited	Unlimited	Unlimited
Live Reports	Yes	Yes	Yes
Blacklisting	Yes	Yes	Yes
Custom API	Yes	Yes	Yes
SMS Integration	Paid	Paid	Paid
Charges	INR 1500	INR 2500	INR 4000
Total Price After 18 % GST	INR 1770	INR 2950	INR 4720

Updates:

- A plan upgrade & downgrade option is available.
- Live billing & reports are available.
- Add-ons are available, including Webhook, Ringtone, Text-to-Speech, etc.
- Add-ons work on pro rata billing.
- You may download reports in Excel.

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Call Center Solution - HiveMsg			
Agent Count	2 Agent	3-10 Agent	11+ Agent
One Month Billing Charges	2000/Agent/Month	1800/Agent/Month	1600/Agent/Month
Three-Month Billing Charges	Not Applicable	1100/ Agent/Month	900/ Agent/Month
One year Billing Charges	1500/Agent/Month	Not Applicable	Not Applicable
Dedicated CLI	Rs.300	Rs 300	Rs 300
Calls (Inbound/Outbound)	Unlimited	Unlimited	Unlimited
Extra CLI	Rs 300	Rs 300	Rs 300
GST Applicable	18%	18%	18%
Department	Unlimited	Unlimited	Unlimited
Roles	Unlimited	Unlimited	Unlimited
Extension (DTMF Input)	Unlimited	Unlimited	Unlimited
Agent Permission sub Login	Yes	Yes	Yes
TTS	Chargeable	Chargeable	Chargeable
Ringtone	Chargeable	Chargeable	Chargeable
Live Reports	Yes	Yes	Yes
Agent Wise Report	Yes	Yes	Yes
Custom Music on Hold	Chargeable	Chargeable	Chargeable
Webhooks	Yes	Yes	Yes
Call Recording	Yes	Yes	Yes
Contact List	Yes	Yes	Yes
Disk Quota	1 GB	1 GB	1 GB
Sticky Agent	Yes	Yes	Yes
Blacklisting	Yes	Yes	Yes
Dynamic Greetings	Yes	Yes	Yes
Multi-level IVR	Yes	Yes	Yes
Multi-Language Announcement	Yes	Yes	Yes
Custom SMS API	Chargeable	Chargeable	Chargeable
Call Logs	Yes	Yes	Yes

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Call Center Software

Experience streamlined efficiency with our call center software—view all your data on a single screen for effortless management. Gain insights at a glance with our comprehensive overview, empowering you to make informed decisions swiftly.

- Powerful Dashboard
- Detailed Reporting
- End-to-End Call Analytics
- Live Call Dashboard
- Live Queue
- Directory
- Outbound Dialer
- IP-PBX
- IP Phone Softphone System
- Automatic Call Distribution
- Computer Telephony Integration
- Voice Recording and Quality Monitoring
- Contact Center Reporting System
- Number Masking

Broadcast Service - HiveMsg	
Broadcast Channel	950/ channel/month
Total 2-channel price	1900 Rs.
Dedicated CLI	300+GST/Month
GST Applicable	18%
Total Price	Rs. 2596
Web Login Panel	Yes
Live Call Transfer	Yes
Call Recording	Yes
Multi-Level IVR	Yes
Multi-Language Announcement	Yes
Custom SMS API	Yes
Call Logs	Yes
Call Back CRM/Tag	Yes
User Permission Control	Yes
CRM Integration	Yes
Custom Music on Hold	1000 INR / Month
Text-To-Speech (TTS)	1000 INR / Month
Ringtone	1000 INR / Month
Custom SMS API	1000 INR / Month

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❖ Documents for DLT Registration

★ For PVT.. LTD. Firm

- The firm's PAN Card
- Address Proof (GST Certificate, registration certificate, or any government-approved document)
- Authorization Letter (Format is given below)

★ For a Partnership Firm

- Partnership PAN Card
- Address Proof
- Authorization Latter

★ Sole Proprietorship Firm

- Proprietor's PAN Card
- Address proof

★ Individual Entity

- Pan Card
- Address proof - Aadhar card or driving license, or Passport

❖ Documents for Toll-Free & IVR Service

★ Individual

- PAN Card
- Address Proof, like Aadhar Card, Passport, Voter ID,
- Electric Bill if Owner, "Or" Rent agreement.

★ Proprietor Firm

- PAN Card
- Address Proof, like Aadhar Card, Passport, Voter ID,
- Electric Bill if Owner, "Or" Rent agreement.
- Attached Self Declaration with Sign.
- Govt. Registration Certificate.

★ Private Limited, Ltd, Trust, & Group

- PAN Card (Company & Individual also).
- Address Proof, like Aadhar Card, Passport, Voter ID,
- Electric Bill if Owner, "Or" Rent agreement.
- Incorporation Certificate.
- Govt. Registration Certificate.
- An authorization letter in favor of the authorized person.

★ Partnership Firm

- PAN Card (Company & Individual).
- Address Proof, like Aadhar Card, Passport, Voter ID,
- Electric Bill if Owner, "Or" Rent agreement.
- Partnership Deed.
- An authorization letter in favor of the authorized person.
- Govt. Registration Certificate.