

MUSKAN JETHANI

Software Engineer

OBJECTIVE

Resourceful DevOps Engineer with 2.5+ years of experience in cloud infrastructure, CI/CD automation, and system monitoring, along with hands-on exposure to business development processes. Proven ability to manage cloud support environments, collaborate across technical and business teams, and contribute to pre-sales activities including proposal creation and budget estimation. Skilled in AWS, Terraform, Jenkins, and client-facing solution documentation for Oracle practice.

EXPERIENCE

COGNIZANT, Pune — *Programmer Analyst*

May 2022 – Present

MOBIGIC, Nagpur — *Back-end Developer Intern*

July 2021 – Sept 2021

EDUCATION

Shree Ramdeobaba College of Engineering – Nagpur

Bachelor of Engineering: Electronics and Communication Engineering

May 2017 – Aug 2021

SKILLS

DevOps & Cloud: AWS, Terraform, Ansible, Jenkins, Docker

Monitoring & Logs: Grafana, Prometheus, AWS CloudWatch

CI/CD & Source Control: GitHub, Maven, Nexus

Security Tools: SonarQube, Aqua Trivy

Scripting: Bash, Python

Support Operations: Incident Management, RCA, Ticket Resolution, Job Monitoring

Business Development: RFP/RFQ Creation, Budget Estimation, Pre-Sales Documentation, Client Presentations, Oracle Cloud Proposals

CONTACT

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Certification

AWS cloud practitioner

PROJECTS

1. Cloud Migration of legacy systems to AWS cloud

- Actively managed and resolved L1/L2 tickets related to failed jobs and deployment issues across Production, Pre-Production, and QA environments.
- Monitored critical pipelines and batch processes to ensure smooth execution and minimal downtime.
- Performed root cause analysis (RCA) for recurring job failures and implemented long-term fixes.
- Used tools like AWS CloudWatch, and shell scripts for real-time troubleshooting.
- Supported cloud migration of legacy systems, ensuring environment readiness during releases.
- Communicated effectively with cross-functional teams and ensured timely ticket resolution.

2. Deploying web application to AWS cloud

- Automated CI/CD pipelines with Jenkins, integrating Git, Maven, SonarQube, Nexus, Docker, Aqua Trivy.
- Created and managed Docker images, implemented security scans.
- Used Ansible for configuration management and infrastructure provisioning.
- Monitored applications via Grafana and sent stakeholder alerts using Jenkins.
- Optimized build and deployment times by introducing parallel stages and artifact reuse in Jenkins pipelines.
- Ensured consistent environments across dev, QA, and prod by templating infrastructure and configurations.

3. Business Development – Oracle Practice

- Created RFP (Request for Proposal) and RFQ (Request for Quotation) documents tailored to client-specific needs.
- Designed detailed project budgets by analyzing scope, resources, and timelines for prospective Oracle cloud implementations.
- Collaborated with cross-functional delivery and technical teams to define high-level solutions for client presentations.
- Maintained pipeline documentation, tracked incoming opportunities, and supported bid management activities.
- Prepared executive-level PowerPoint presentations and documentation for CXO and sales leadership.
- Assisted in pricing strategy, effort estimation, and aligning Oracle solutions to business challenges across multiple industry verticals.

4. Deploy CRM Application Development

- Performed authentication and push notification service in a chat-bot for medical cause.
- Familiar with CRUD operations and hosting an application on Heroku.
- Passionate about learning and committed to continual improvement.

Skills - HTML | CSS | JavaScript | Node.js | Postman