Pankaj Pandey

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Phone: 9850568620

OBJECTIVE

Acquire a position to utilize my skills and abilities in the Information Technology Industry that offers me security and Professional growth while being resourceful, innovative and flexible.

SUMMARY

- Able to take up challenging assignments on any emerging Technologies.
- Strong technical-QA and Project managerial-team leading skills along with excellent problem solving skills plus Business Analysis- analytical skills.
- Strong interpersonal skills, Committed, Result Oriented, Innovative.
- Excellent Team Player with a vision to determine priorities, schedule work and meet critical deadlines within budgetary guideline.

TECHNICAL SKILLS

PROJECT MANAGEMENT TOOLS	Basecamp, Jira ,TFS etc.
TESTING	Manual Testing/Black Box Testing with in between Automation Testing.
BA TOOLS	MS-Visio, Moqups etc
OPERATING SYSTEM	Windows7/8/9/VISTA/XP etc
WEBBASED TEST CASE MGMMT/EXECUTION TOOL	Test Link, Team foundation Server, Microsoft Test Manager, Request Tracker, TestRail, Zephyr.
BUG REPORT MGMMMT SYSYTEM	Jira, Microsoft Test manager, Visual Studio, Quality Control, Visual Studio Team foundation server 2013
TESTING TOOLS/LOCALIZATION TOOL.	Jmeter, Selenium,Protean etc/ Trados.
OFFICE PRODUCTIVITY TOOL	MS-Word, Excel, PowerPoint.
TESTING LEVELS	Functional,Regresssion,Adhoc,Integration ,Acceptance ,Load, Stress ,Configurations etc
TESTED APPICATIONS	Web Based Application, Desktop Application , Client Server , Mobile App testing etc
MOBILE TESTING	Android , Windows, iOS phones etc.
OTHER SKILLS	Good Business Analysis and analytical skills
Project Domains:	ERP, CRM, Salesforce, Payment-Retail ,Localization, Healthcare/Medical, Pharmacy, Service, E-Commerce, Finance ,HRM,PDM, Production, Service desk, General and Life Insurance ,IATA messages and systems [System Integration and Master System Integration] etc

Designation : **Project Manager**

Role and Responsibilities:

1. Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.

2. **Managing and leading the dev and QA activity cycle of the development and maintenance**

projects for the offshore clients with perfect inco-ordination of user's and customer's.

3. Arranging and Attending project meeting, planning and requirement gathering meeting calls for the offshore team members to help the requirement appropriate gathered and have the offshore members to work over it for its timely and within budgetry completion .

4.Following SDLC, with project plan-,FSD,CMD, WSR –Weekly status report, MSR –Monthly status report and Daily Status report. Along with it arranging/attending and involvement of DRP-delivery reporting and RA resource (developer)allocation meetings followed by Design &QA meetings with fellow project leads, solution architects and delivery managers .

5. Following with project planning-tracking, MSR –Monthly status report ,attendance report with leads. Along with it arranging/attending and involvement of delivery reporting and resource (dev and tester)allocation meetings followed .

6. Checking the defects, review and maintained it on ats online tracker.

7. Involved /checking the testing of the functionalities based on FSD's and coordinating with client managers, IT directors and offshore development team in testing and fixing the issues(Jira) and Production support tickets along with achieving SDC(same day closure) and MTTR. Achieved appreciation for same aswell for team from client side.

8. Ensure that all the issues [ITHD-IT help desk, RT-request tracker, NRCR(new request change request /CR's are discussed ,documented, estimated ,is released before fix-development for signed approval, after recieving commence on team member allocation for testing it, UAT-ready(for RT, NRCR) and pre-prod (no UAT for ITHD calls), after which follows its deployment over PROD , as per scheduled downtime.

9. Making sure the Milestones of the project (Change Request's), are achieved within the timeframe along with its approval, within the budgetry frame meeting customer needs perfectly and satisfactorily.

10. Documentation of the developed features based on the milestone ,change request is achieved.

11. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected.

12.Participation and involvement for team members yearly performance analysis along with internal organizations -client member's and Project management activities along with handling team members, assigning tasks and working hours entries[timesheet]-approving right from project/task allocation till its successful completion and deliverable on time on ats portal and ishine [vendor side].

13.Successful Protean POC for test ,of insurance mobility -ezee tab applications related to automation test and performance test via ASA scripts.

MBA Projects:

(Third Semester): Project Management –Software Development Methodolgy.

(Fourth Semester): Software Project – Test Estimations

KNOWLEDGE-RESPONSIBILITIES SUMMARY

- Own the end-to-end delivery of projects, ensuring they're completed on time, within scope, and on budget

- Translate business requirements into clear, structured, and actionable technical user stories
- Collaborate closely with designers, developers, and QA to ensure shared understanding of requirements
- Break down complex technical requirements into smaller deliverables for agile sprints
- Facilitate sprint planning, backlog grooming, and daily stand-ups when needed
- Track progress, identify risks, and manage changes to project scope, timeline, and resources
- Serve as the primary point of contact for stakeholders, providing regular updates on progress and risks
- Maintain thorough project documentation, including roadmaps, sprint plans, and retrospectives
- Help teams prioritize work to maximize impact and reduce delivery bottlenecks
- Continuously improve project delivery processes based on retrospectives and team feedback
- Well Versed with all Project Managing, leading, Business analysis and testing terminologies and concepts.
- Basic knowledge of Database management systems. .
- Knowledge of manual testing: Web based /App Application and Desktop Application.
- Knowledge of automated test tools: Jira, Test Link, Web based MTM/Visual Studio.
- Team Management-leading and with do Participation in preparation of test plan, test cases, test data and test environment.
- Involved in logging the defects, Defect tracking and reporting using Jira, MTM, TFS.
- Created test plans, decided testing strategies.
- Written test cases for - functional, regression, integration, UI testing.
- Effective defect tracking and reporting to improve communications and reduce delay.
  Knowledge and training team on Daily scrum call/sprint planning within team and onshore client.

EDUCATION(ALL FROM PUNE UNIVERSITY)

✓ MBA, 2 years Full time, passed with first class (65.83%) in International Business from University of Pune.
✓ B.E. (Computer) with First class (61.20 %) from University of Pune.
✓ D.E.R.E (Dip in Electronics and Radio Engg) First class with distinction (67.84%) from Cusrow Wadia Insitute of Technology.
✓ H.S.C with First class (60.00) from Maharashtra State Board.
✓ S.S.C with First class (71.86) from Maharashtra State Board.
✓ Completed course for PMP and undergoing its certification stage.

PROFESSIONAL EXPERIENCE

Previous Organizations:
A
Organization : Apmosys Pvt Ltd
Designation: Project Manager.

Duration : From 21 Aug 2023 till 30th May 2024.
Currently working as consultant .

B
Organization : Invasystems .Pvt Ltd
Designation: Project Manager.
Duration : From 18 Feb 2022 till 18 Aug 2023.

C
Organization : Ashore Systems Pvt.Ltd.[division of aviontechnology]
Designation: Project Manager.
Duration : From 13Sept 2021 till 31 Jan2022.

D
•Organization: R-Tech Pvt Ltd, Pune
•Designation: PM-QA.
•Duration: From 21st July 2018 till 31Aug 2021

E
•Organization: iQuadra Information Services, Pune
•Designation: PM-QA.
•Duration: From 13 Aug 2015 till 20th July2018

F
•Organization: E-ZEST, Pune.
•Designation: Test Lead.
•Duration: From 20 Jan 2014 till 7th Aug 2015

G
•Organization: CITIUSTECH, Mumbai.
•Designation: Software Engineer QA
•Duration: From 19th Sept 2011 till 7th Jan 2014.

H
•Organization: ITECH CONNECT, Pune.
•Designation: QA Engineer
•Duration: From 26 March 2011 till 15 Sept 2011.

I
•Organization: Quagnito Solutions (a division of Translations.com) Pvt Ltd, Bopodi IT
Park, Pune.
•Designation: QA Engineer
•Duration: From 15 March 2010 till 25 March 2011.

Pursued Bachelor's Degree in Computer Engineering under Pune University
Period (2004 -09).

J

•Organization: Mettler Toledo Pvt Ltd, a Switzerland based company having its Corporate office located in Powai, Mumbai.

•Designation: Service Engineering (system tests)

•Duration: From 04 August 2003 till 31 May 2004.

CERTIFICATIONS

- Completed course for PMP
- Passed Certification course in Business Analysis from seed InfoTech.
- Have passed basic ISTQB certification.
- Certification in Insurance.
- Passed Certification course in Systems- Laptop and Hardware with `A' grade
  from Govt. Polytechnic, Pune.(7July2009-10Aug2009).
- Course on scrum master and its certification.

PERSONAL STATISTICS

✓ Sex   **Male**

✓ Linguistic   Read/Write/Speak - **English, Hindi, Marathi.**

                    (optional language:-German and French in HSC and Diploma).

Please refer next – Annexure for the project worked and with role responsibilities to it.

ANNEXURE

Detail of Projects and role- responsibilities

PROJECT SYNOPSIS

Project #1

- **Project Title: Working on maintenance projects for General and Life Insurance clients**
- **Technology/Environment:**

Application built in .Dot net apps, MVC C#, share point with support Powered BI, Request tracker, Dev plus, Jira etc

SI portal, Tcs Bancs,Ezee tab,OPUS, Firefox, Chrome,Safari , Web based and Smart phone android based app.

- **Methodolgy:** Maintenance and support,CR changes. Functional Team Size: 31

Description

Managing maintenance projects[(General Insurance related applications-SI portal, Tcs Bancs ,Ezee tab and Life insurance applications-Opus for various clients : BAGIC, BALIC. Project Managing of Website and device apps for various clients, which has various departments LOB's (Line of Business) falling under different products Opus and Maximus for Motor, Health ,Travel and New Business.

Designation : **Project Manager**

Role and Responsibilities:

1. Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.

2. **Managing and leading the dev and QA activity cycle of the development and maintenance projects for the offshore clients with perfect inco-ordination of user's and customer's.**

3. Arranging and Attending project meeting, planning and requirement gathering meeting calls for the offshore team members to help the requirement appropriate gathered and have the offshore members to work over it for its timely and within budgetry completion .

4. Following with project planning-tracking, MSR –Monthly status report ,attendance report with leads. Along with it arranging/attending and involvement of delivery reporting and resource (dev and tester)allocation meetings followed .

5. Checking the defects, review and maintained it on ats online tracker.

6. Involved /checking the testing of the functionalities based on FSD's and coordinating with client managers, IT directors and offshore development team in testing and fixing the issues(Jira) and Production support tickets along with achieving SDC(same day closure) and MTTR. Achieved appreciation for same aswell for team from client side.

7. Ensure that all the issues [ITHD-IT help desk, RT-request tracker, NRCR(new request change request /CR's are discussed ,documented, estimated ,is released before fix-development for signed approval, after recieving commence on team member allocation for testing it, UAT-ready(for RT, NRCR) and pre-prod (no UAT for ITHD calls), after which follows its deployment over PROD , as per scheduled downtime.

8. Making sure the Milestones of the project (Change Request's), are achieved within the timeframe along with its approval, within the budgetry frame meeting customer needs perfectly and satisfactorily.

9. Documentation of the developed features based on the milestone ,change request is achieved.

10. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected.

11.Participation and involvement for team members yearly performance analysis along with internal organizations -client member's and Project management activities along with handling team members, assigning tasks and working hours entries[timesheet]-approving right from project/task allocation till its successful completion and deliverable on time on ats portal and ishine [vendor side].

12.Successful Protean POC for test ,of insurance mobility -ezee tab applications related to automation test and performance test via ASA scripts.

Project #2

• **Project Title: Working on support and maintenance projects for various clients**

• **Technology/Environment:**

SAP integrated to mediator[staging server] and then to Application built in .Dot net apps, MVC C#, MS Power Automate, share point, TFS, Freshdesk,Ruddr etc

 Firefox,Chrome,Safari , Web based and Smart phone android based app.

• **Methodolgy:** Maintenance, support,CR changes and Team Size:20

Description

Managing maintenance projects[SFA(sales force application), DMS(Dealer management system)] for various clients : CFL, OCL, DRL, L&T, Godrej, Ceat, Project Managing of Website and device apps for various clients, to name Orient Cement, CFL[Coromandel fertilizers- SFA(salesforce app and Time2.0 app], which has various departments in each of the client project based on sale, Finance, Operations, Business Development, Marketing.

Designation : **Project Manager**

Role and Responsibilities:

1. Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.

2. **Managing and leading the dev and QA activity cycle of the development and maintenance projects for the onshore clients with perfect inco-ordination of foreign/Indian domestic onshore and offshore team.**

3. Arranging and Attending project meeting, planning and requirement gathering meeting calls for the offshore team members to help the requirement appropriate gathered and have the offshore members to work over it for its timely and within budgetry completion .

4. Following SDLC, with project plan-,FSD,CMD, WSR –Weekly status report, MSR –Monthly status report and Daily Status report. Along with it arranging/attending and involvement of DRP-delivery reporting and RA resource (developer)allocation meetings followed by   Design &QA meetings with fellow project leads, solution architects and delivery managers .

5. Checking the defects, review and uploading/maintained it on Sharepoint online tracker.

6. Involved /checking the testing of the functionalities based on FSD's and coordinating with client managers, IT directors and offshore   development team in fixing the issues and Production support

tickets.

7. Ensure that all the issues /CR's are discussed ,documented, estimated and SOW is released before fix-development for signed approval, after signed SOW /PO received commence on team building and development, once UAT-ready and client complete UAT-signoff, get invoicing done/completed before its deployment over PROD , as per scheduled downtime.

8. Making sure the Milestones of the project (Change Request's), are achieved within the timeframe along with its approval, within the budgetry frame meeting customer needs perfectly and satisfactorily.

9. Documentation of the developed features based on the milestone ,change request is achieved.

10. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected,

11.Participation and involvement for team members yearly performance analysis along with internal organizations and Project management activities along with handling team members, assigning tasks and working hours entries-approving right from project/task allocation till its successful completion and deliverable on time on ruddr.

Project #3

•**Project Title: Go Global Geo**

•**Technology/Environment:**

Hosted apps MVC C#, SPFX with react, Sharepoint Online , MS Power Automate,TFS

Firefox,Chrome,Safari

•**Methodolgy:** Waterfall Model and Team Size:5+.

Description

Project Managing of Website GoGlobal GEO which has various departments like Finance,Operations,Business Development, and Marketing.These are standalone departments that work in solitude, but they share data and processes. Because custom system can integrate data and processes across multiple departments and locations,it is expected that with the implementation of the Client and Vendor Portal(System), the employees can perform better with increased productivity and decreased errors.

The clients share payroll updates and other requirements(such as non-payroll instructions, new onboardings or offboardings) each month with the company. A client portal for handling all client interactions and transfer of data as required. The portal present an ability for clients to directly input instructions and data into the system for central consolidation, processing, and storage. Also , this portal provide common platform for Clients, Vendors and GoGlobal Employees to collaborate and communicate effectively.

Designation : **Project Manager**

Role and Responsibilities:

1. Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.

2. **Managing and leading the dev and QA activity cycle of the development and maintenance projects for the onshore clients with perfect inco-ordination of foreign onshore and offshore team.**

3. Arranging and Attending project meeting, planning and requirement gathering meeting calls for the

offshore team members to help the requirement appropriate gathered and have the offshore members to work over it for its timely and within budgetry completion .

4. Following SDLC, with project plan-,FSD,CMD, WSR –Weekly status report, MSR –Monthly status report and Daily Status report. Along with it arranging/attending and involvement of DRP-delivery reporting and RA resource (developer)allocation meetings followed by   Design &QA meetings with fellow project leads, solution architects and delivery managers .

5. Checking the defects, review and uploading/maintained it on Sharepoint online tracker.

6. Involved /checking the testing of the functionalities based on FSD's and coordinating with client managers, IT directors and offshore   development team in fixing the issues and Production support tickets.

7. Ensure that all the issues are fixed,UAT sign off from client ,closed and deployed over PROD, as per scheduled downtime.

8. Making sure the Milestones of the project (Change Request's) are achieved within the timeframe along with its approval, within the budgetry frame meeting customer needs perfectly and satisfactorily.

9. Documentation of the developed features based on the milestone ,change request is achieved.

10. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected.

Project #4

•**Project Title: Project management for development of Websites for various multiple US clients**
•**Technology/Environment:**
Word Press5.8.1,Code Igniter,My SQL7,Javascript
ES2015,HTML5/CSS3,PHP,HTML,IE,Firefox,Chrome,Safari,Mobile responsive :Android,iPhone,tablet.

•**Methodolgy:** Waterfall Model and Team Size:7+.

Description

Project Managing of Website design and development along with mobile apps for different multiple clients right from different walk of life till different market needs.Different market based website worked dealing with marine industries, for relief and charity-welfare,for surgery and medical related sites, music sites, pharmacy and wellness related sites, to consulting,personal bio sites, commercial one site for all needs.

The basic purpose of all website projects is to get the marketing of their respectful occupation-services the client is in need of to keep across its customers, which respective target customers can check and avail their services accordingly.

Designation : **Project Manager**
Role and Responsibilities:
1.Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.

2. **Managing and leading the dev and QA activity cycle of the development projects and maintenance projects for the onshore clients with perfect inco-ordination of foreign onshore and offshore team.**

3. Arranging and Attending project meeting, planning and requirement gathering meeting calls for the

offshore team members to help the requirement appropriate gathered and have the offshore members to work over it for its timely and within budgetry completion w.r.t to DN (delivery note/invoice).

4. Following SDLC, with Creation of project plan-MSD ,FSD,CMD, WSR –Weekly status report, MSR – Monthly status report and Daily Status report. Along with it arranging/attending and involvement of DRP-delivery reporting and RA resource (developer)allocation meetings followed by daily Design &QA meetings with fellow project and delivery managers .

5. Checking the test case-bugs review and uploading/maintained it on Eventum.

6. Involved /checking the testing of the functionalities based on test case and coordinating with development team in fixing the issues.

7. Ensure that all the bugs are fixed-closed updated and executed in the testcase management tool Eventum.

8. Making sure the Milestones of the project are achieved within the timeframe along with its approval, within the budgetry frame meeting customer needs perfectly and satisfactorily.

9. Documentation of the developed features based on the milestone achieved.

10. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected.

12. Participation and involvement for team members performance analysis along with internal organizations and Project management activities along with handling team members, assigning tasks and working hours entries right from task allocation till its successful completion and deliverables on time.

13. Received appreciations from onshore clients for the works as delivered towards different projects.

Project #5

- **Project Title: Retail Semi-integrated : Telium Monitoring System and UPP tetra and Salesforce**
- **Environment:**

 Dot. Net 4.0, Web Based, Postgres SQL9.3, Windows7, IE8/IE9/IE10/IE11, Google chrome, Mozilla Firefox, Ingenico Payment terminal devices iPP250,iSC480, iPP320 with Retail Base Application and for new Tetra devices MOVE5000, LANE5000/7000/8000,LINK2500 etc. Phone devices supported with Android, Windows, iOS etc.

- **Methodolgy:** Scrum-Agile Methodology and Team Size: 8+.

Description

Retail Semi-integrated : Telium Monitoring System

The project purpose is to create a "small footprint" protocol that will allow regular contact between on – the- field terminals and central server. Such protocol is expected to deliver piece of information that will allow to get a" permanent" overview on the terminals. The purpose of this protocol is to allow regular retrieval of Key information from the dispatched terminals in order to provide monitoring to them. The project supports retail transactions happening between POS (i.e Point of Sale), Retail Base application and transaction for debit sale and credit sale for American Express, Visa, Master Card and Discover.

Retail Semi-integrated and UPP tetra :

The term Semi-Integrated refers to a peripheral solution that does not expose cardholder or EMV tag data outside the peripheral. In this case, the POS system would essentially deliver transaction type and dollar amount information to the peripheral; the peripheral takes that information, communicates with a processing gateway, and advises the POS when the full transaction is completed. Supported additional features like cashback , lending etc

Salesforce :

The software gives provision for New Lead Creation, followed with adding customer details, Capturing Enquiry Details ,adding customer company name, capturing vehicle details and Customer Requirement, along with it setting lead status. Performing Dealer assignment followed by lead to Opportunity creation.

•**Scope of Testing**: Manual testing, Automation Testing, Black box testing , Functionality testing, Integration testing, HTML testing, testing of the transactions and its different types for Debit Sale and Credit Sale for Amex, Discover, Visa and Master card schemes happening after its initialization form POS (Retail Base Application), via different Payment terminal devices which accepts the card details and hitting Server(acquirer) .

Designation : **PM-QA**
Role and Responsibilities:
1. Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.
2. **Managing and leading the QA activity cycle of the project for the offshore team with perfect inco-ordination of foreign onshore team.**
3. Arranging and Attending project scrum meeting, sprint planning and weekly call for offshore team members with onshore members.
4. Creation of project test plan , WSR –Weekly status report, MSR –Monthly status report and Daily Status report.
5. Involved in test case review and uploading of test files on Zephyr which later was shifted to Testlink.
6. Involved on testing the new functionalities based on test case and coordinating with
   development team in fixing the issues.
7. Ensure that all the test cases are updated and executed in the testcase management tool Zephyr/testlink. Also respective regression test case to best are been automated by co-ordinating/guiding   the automation test engineers.
8. Defects were raised and tracked, reviewed, analyzed and compared manually using Jira and Zephyr/testlink.
9. Test plan creation sprint wise/build wise and Report generation of testing performed using Zephyr/ testlink.
10. Documentation of the developed features sprint wise.
11. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected.

12. Participation and involvement for team members yearly performance analysis along with internal organizations and Project management activities along with handling team members, assigning tasks and working hours entries right from task allocation till its successful completion and deliverable on time.

13. Received appreciations from onshore management for my support-dedication towards different projects.

Project #6

• **Project Title: Retail Semi-integrated : Telium Monitoring System and UPP tetra**
• **Environment:**

 Dot. Net 4.0, Web Based, Postgres SQL9.3, Windows7, IE8/IE9/IE10/IE11, Google chrome, Mozilla Firefox, Ingenico Payment terminal devices iPP250,iSC480, iPP320 with Retail Base Application and for new Tetra devices MOVE5000, LANE5000/7000/8000,LINK2500 etc. Phone devices supported with Android, Windows, iOS etc.

• **Methodolgy:** Scrum-Agile Methodology and Team Size: 8+.

Description

Retail Semi-integrated : Telium Monitoring System

The project purpose is to create a "small footprint" protocol that will allow regular contact between on – the- field terminals and central server. Such protocol is expected to deliver piece of information that will allow to get a" permanent" overview on the terminals. The purpose of this protocol is to allow regular retrieval of Key information from the dispatched terminals in order to provide monitoring to them. The project supports retail transactions happening between POS (i.e Point of Sale), Retail Base application and transaction for debit sale and credit sale for American Express, Visa, Master Card and Discover.

Retail Semi-integrated and UPP tetra :

The term Semi-Integrated refers to a peripheral solution that does not expose cardholder or EMV tag data outside the peripheral. In this case, the POS system would essentially deliver transaction type and dollar amount information to the peripheral; the peripheral takes that information, communicates with a processing gateway, and advises the POS when the full transaction is completed. Supported additional features like cashback , lending etc

• **Scope of Testing**: Manual testing, Automation Testing, Black box testing , Functionality testing, Integration testing, HTML testing, testing of the transactions and its different types for Debit Sale and Credit Sale for Amex, Discover, Visa and Master card schemes happening after its initialization form POS (Retail Base Application), via different Payment terminal devices which accepts the card details and hitting Server(acquirer) .

Designation : **PM-QA**

Role and Responsibilities:

1.Analysis, Understanding and Reviewed Business requirements/Acceptance Criteria.

2. **Managing and leading the QA activity cycle of the project for the offshore team with perfect inco-ordination of foreign onshore team.**

3. Arranging and Attending project scrum meeting, sprint planning and weekly call for offshore team members with onshore members.

4. Creation of project test plan , WSR –Weekly status report, MSR –Monthly status report and Daily Status report.

5. Involved in test case review and uploading of test files on Zephyr which later was shifted to Testlink.

6. Involved on testing the new functionalities based on test case and coordinating with development team in fixing the issues.

7. Ensure that all the test cases are updated and executed in the testcase management tool Zephyr/testlink. Also respective regression test case to best are been automated by co-ordinating/guiding the automation test engineers.

8. Defects were raised and tracked, reviewed, analyzed and compared manually using Jira and Zephyr/testlink.

9. Test plan creation sprint wise/build wise and Report generation of testing performed using Zephyr/ testlink.

10. Documentation of the developed features sprint wise.

11. Managing internal training, Knowledge transfer and tasks allocation till its completion for all team members with due consideration for the timely and quality deliveries for the project are met as expected.

12. Participation and involvement for team members yearly performance analysis along with internal organizations and Project management activities along with handling team members, assigning tasks and working hours entries right from task allocation till its successful completion and deliverable on time.

13. Received appreciations from onshore management for my support-dedication towards different projects.

• **Automation Testing:**

Designed and implemented feature use cases and BDD framework using cucumber.

Used Page object Model strategy as required.

Created automation script using ruby language with cucumber framework.

Achieved continuous integration using Github.

Trained and mentor QA personal to reinforce consistent accuracy.

Project #7

• **Project Title: Greenock Central Pharmacy.**

• **Environment:**

Dot. Net 4.0,Web Based Visual studio and Microsoft Test Manager mounted on Team Foundation Server , SQL Server 2008, Windows7, IE8/IE9/IE10/IE11, Google chrome, Mozilla Firefox, Hotgloo.

•**Methodolgy:** Scrum/Agile and Team Size: 15

Description

The project is basically a migration of a standalone/desktop application to a Web based Application for resolving all major issues in the product. Greenock Central application is a Winform fat client application that performs all operations that pharmacy software as an independent installation can perform, along with some extended group level features like setting up Greenock Pharmacy and synchronization of data and updates between Greenock Central and Greenock Pharmacies, viewing reports for pharmacies and working with a Central Order System that at given point of time gives a consolidated view of all pharmacy stocks and can place orders at group level.

The web provides the provision/accessibility for higher owner/manager /administrator to maintain and update the data regarding the patient, medicines, inventory etc

•**Scope of Testing**: Manual testing, Black box testing, Functionality testing, Integration testing, HTML testing.

• **Role and Responsibilities: Test Lead.**
1. Leading the team from Testing prospective and activities. Reviewed Business requirements/Acceptance Criteria .
2. Involved in test case creation and uploading of test files on TFS/MTM.
3. Involved on testing the new functionalities based on test case and coordinating with development team in fixing the issues. Arranging and Attending scrum calls and sprint plan meeting.
4. Ensure that all the test cases are updated and executed in the Microsoft Test Manager.
5. Defects were raised tracked, reviewed, analyzed and compared manually using TFS and MTM.
6. Test plan creation sprint wise and Report generation of testing performed using VS MTM.
7. Documentation of the developed features sprint wise.

•**Automation Testing:**
Used BDD approach to write automation scripts.
Designed customized automation frameworks using TestNG, Selenium Webdriver & Java.
Developed and built the test scripts using Eclipse, Test Ng .
Used Page Object Model strategy for application automation.
Used Selenium web driver to write the code to implement test steps generated for scenarios created in the Feature file.
Configured Extent reports for logging the results.
Applied Continuous integration using Maven, Jenkins & Github.
Lead daily status meetings and collaborate with development teams to analyze impact on automation efforts and QA/performance testing strategies.

Project #8

- **Project Title: Chico Browser.**
- **Environment:**

Dot. Net 4.0(Web App), JSP (Mobile App), Windows7, Google chrome, Mozilla ,
Phones supported with Android, Windows and iOS etc.

- **Methodolgy :** Scrum/Agile and Team Size: 4

Description

The project Chico Browser is App basically which provides you with the ability to control the Internet access of your child. With one click of the mouse, you can block millions of unsuitable websites. There is also the possibility to set time limits on Internet and Android app use. The installation of Chico Browser is quick easy. After a one-time installation process, it can be controlled from any PC or mobile device with Internet access.

- **Scope of Testing**: Manual testing, Black box testing, Functionality testing, API testing, Integration testing, HTML testing on different smart phones (android phones, iOS phones) and tablets.

- **Role and Responsibilities: Test Lead.**
1. Reviewed Business requirements/Acceptance Criteria.
2. Involved in test case creation and uploading of test files.
3. Involved on testing the new functionalities based on test case and coordinating with
   development team in fixing the issues. Attending scrum calls and sprint plan meeting.
4. Ensure that all the test cases are updated and executed.
5. Defects were raised -tracked, reviewed, analyzed and compared manually using whizzible.

Project #9

- **Project Title: Health Care Management System- Clinician Experience**
- **Environment:** Dot .Net4.0**,** Team Foundation Server, Microsoft Test Manager, Windows7, IE8, Google chrome, Balsamique.

- **Methodolgy:** Scrum/Agile and Team Size: 54

Description

A Web based Application for Maintaining health care management System.
The web provides the provision/accessibility for the multi-user for the clinical professionals like physician, clinician etc to maintain and update the clinician data regarding the patient with the database and supporting AS/400.

•**Scope of Testing**: Manual testing, Black box testing, Functionality testing, Integration testing, HTML testing.

•**Responsibilities:**

1. Reviewed Business requirements/Acceptance Criteria.
2. Involved in test case creation and uploading of test files on TFS/MTM.
3. Involved on testing the new functionalities based on test case and coordinated with development team in fixing the issues.
4. Ensure that all the test cases are updated and executed in the Microsoft Test Manager.
5. Defects were tracked, reviewed, analyzed and compared manually using TFS and MTM.

•**Automation Testing:**

Implemented automation using Selenium Webdriver, TestNg, JAVA, and Selenium Grid.

Developed, Executed and maintained Selenium automation scripts.

Developed Hybrid framework to retrieve test actions, test data from Excel files.

Selenium Grid to execute Selenium automation suites on different platform, browser combinations in parallel.

Wrote SQL queries extensively, queried database and generated test data.

Performed Defect Tracking & Management .

Project #10

•**Title: Analysis Package and Global Link Server**
•**Environment:** Test Link, jdk 6, Jira, H2databaseengine, Windows Xp and 2007, Trados.
•**Team Size:** 5

Description

A localization tool that uses command prompt for performing Localization process in combination with the remote TM (Translation memory) which is hosted in the remote VPN (Virtual Private network) and is accessed using GL Server (Global Link Server) includes steps as a) Prepping the file, b) Analyzing the file, c) pseudo translating the file d) Cleanup the file i.e getting the file back to its original format but in the target language.

•**Scope of Testing:** Manual testing, Performance testing, Black box testing, Functionality testing, Load testing, Alpha build and Beta build testing.

•**Responsibilities:**

1. Reviewed Business requirements.
2. Involved in test case writing and uploading of test files on test link.
3. Involved on testing the new functionalities based on test cases and coordinated with development

team in fixing the issues.

4. Ensure that all the test cases are updated in the Test Link.

5. Defects were tracked, reviewed, analyzed and compared manually using JIRA.

Project #11

• **Project Title: Project Director and Translation Memory Server4**

• **Environment:**

Test Link, jdk 6, Jira , Mozilla Firefox, Windows Xp **,** Trados.

• **Team Size:** 5

Description:

A web based service which supports Localization process wherein it provides facility for the administrator to allot accessibility to client ,users like project manager, submission manager and vendors like translator, proofer ,trans-proofer for claiming the files and submitting of translated files (in target language) back.

• **Scope of Testing:** Manual testing, Performance testing, Black box testing, Functionality testing, Load testing, Alpha build and Beta build testing.

• **Responsibilities:**

1. Reviewed Business requirements.

2. Involved in test case writing and uploading of test files on test link.

3. Involved on testing the new functionalities based on test case and coordinated with development team in fixing the issues.

4. Ensure that all the test cases are updated in the Test Link.

5. Defects were tracked, reviewed, analyzed and compared manually using JIRA.