



# Alfar Najeeb

## Software Test Engineer

Results-oriented Software Test Engineer with hands-on experience in manual and automated testing, including functional, regression, performance, and API testing. Proficient in leveraging tools like Selenium for defect tracking and test automation, improving testing efficiency and reducing post-release issues. Adept in SQL for data validation, Python scripting for test automation, and CI/CD integration for streamlined deployments. Experienced in collaborating with cross-functional Agile teams to enhance software quality, troubleshoot critical bugs, and ensure seamless user experiences. Strong problem-solving skills with a keen eye for detail, optimizing software reliability and reducing testing cycles. Prior experience in banking operations as a Credit Card Officer, analyzing financial data, ensuring regulatory compliance, and enhancing customer acquisition strategies.

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📍 Trivandrum, Kerala, India

🗣 English | Malayalam | Tamil

## SKILLS

- **Software Testing:** Manual Testing, Automation Testing, Functional Testing, Regression Testing, API Testing, Performance Testing, User Acceptance Testing (UAT), Usability Testing
- **Defect Management:** Bug Tracking, Defect Resolution, Test Case Development, Test Plan Execution
- **Tools & Technologies:** Selenium WebDriver, Postman, TestNG, Microsoft SQL Server, CI/CD Integration
- **Programming & Scripting:** Java, Python, SQL Query Scripting, Test Automation Frameworks
- **Agile & Project Management:** Scrum, SAFe Agile Development, Continuous Integration, Continuous Deployment
- **Security & Compliance:** 508 Compliance Testing, Risk Assessment, Banking Compliance
- **Soft Skills:** Analytical Thinking, Problem-Solving, Communication, Documentation, Team Collaboration, Time Management
- **Testing Expertise:** Manual Testing, Automation Testing, API Testing, Functional Testing, Performance Testing, Regression Testing, User Acceptance Testing (UAT)
- **Technical Proficiencies:** Selenium, Microsoft SQL Server, Python, Scrum/SAFe Agile Development, CI/CD Integration
- **Tools & Technologies:** 508 Compliance Testing, Bug Management, Test Report Development, Network Planning Tools
- **Analytical & Communication Skills:** Identifying critical defects, troubleshooting software issues, collaborating across teams, and documenting findings
- **Time Management:** Prioritizing tasks, meeting deadlines, and optimizing testing workflows

## WORK EXPERIENCE

### Software Test Engineer (Intern)

Alric Infotech – Trivandrum, Kerala, India

2023 – 2024

- Designed, developed, and executed 100+ comprehensive test cases, enhancing test coverage by 30% across functional, regression, and performance testing.
- Identified and resolved software defects early in the development lifecycle, reducing post-release issues by 20% and ensuring high software reliability.
- Improved defect tracking and prioritization by 25%, streamlining bug resolution processes.
- Conducted API testing, performance testing, and usability testing to optimize software functionality, load times, and user experience.
- Reduced client-reported defects by 10% by refining test strategies based on data-driven analysis and continuous feedback.
- Created and maintained detailed test documentation, test plans, and bug reports, improving collaboration across Agile development teams.
- Utilized Java as the primary programming language and leveraged Selenium for automated testing, ensuring robust and efficient test execution.

### Credit Card Service

ESAF Small Finance Bank – India

2021 – 2022

- Processed and verified credit card applications while ensuring strict adherence to banking policies, compliance regulations, and risk assessment protocols.
- Analyzed customer financial data and creditworthiness to minimize financial risks and fraud.
- Provided exceptional customer support, addressing inquiries and resolving issues related to credit card products and services.
- Utilized CRM software to manage customer interactions, track applications, and optimize workflow efficiency.
- Worked collaboratively with the sales team to develop targeted customer acquisition strategies, leading to increased credit card enrollments and revenue growth.
- Conducted periodic market research and competitor analysis to enhance product positioning and improve service offerings.

## EDUCATION

### Bachelor of Engineering (B.E.) in Computer Engineering

University Institute of Technology (UIT) – Kerala, India | 2019

## PROJECTS

### API Testing Tool Contributor | Alric Infotech | 2023 – 2024

- Improved testing accuracy by 40% and reduced testing time by 25% by integrating an API testing tool.

## CERTIFICATIONS

QA Software Testing | Python Programming | Technical Management