

Stay Informed: Manage Your Notifications

Executive Summary

This guide shows you how to take control of the alerts and updates you receive. By customizing your notification settings, you can ensure you only get the information that's most important to you, reducing noise and improving your overall experience. Whether it's for tracking, trip management, or vehicle maintenance, you'll learn how to easily enable or disable notifications to stay informed without being overwhelmed.

Title & Purpose

Take Control of Your Alerts: A Guide to Notification Settings

This guide will help you understand and customize your notification settings so you receive the right information at the right time. This is important because it allows you to focus on what matters most, avoid unnecessary distractions, and stay informed about critical events.

Introduction

Are you tired of getting too many notifications? Do you miss important updates because they're buried in a sea of alerts? This guide addresses these common pain points by showing you how to manage your notification settings effectively.

The purpose of this guide is to empower you to customize your notifications, ensuring you only receive alerts that are relevant and useful. This will help you stay informed about critical events without being overwhelmed by unnecessary information.

Key Terms:

- **Notification:** An alert or update that informs you of an event or status change.

Main Content

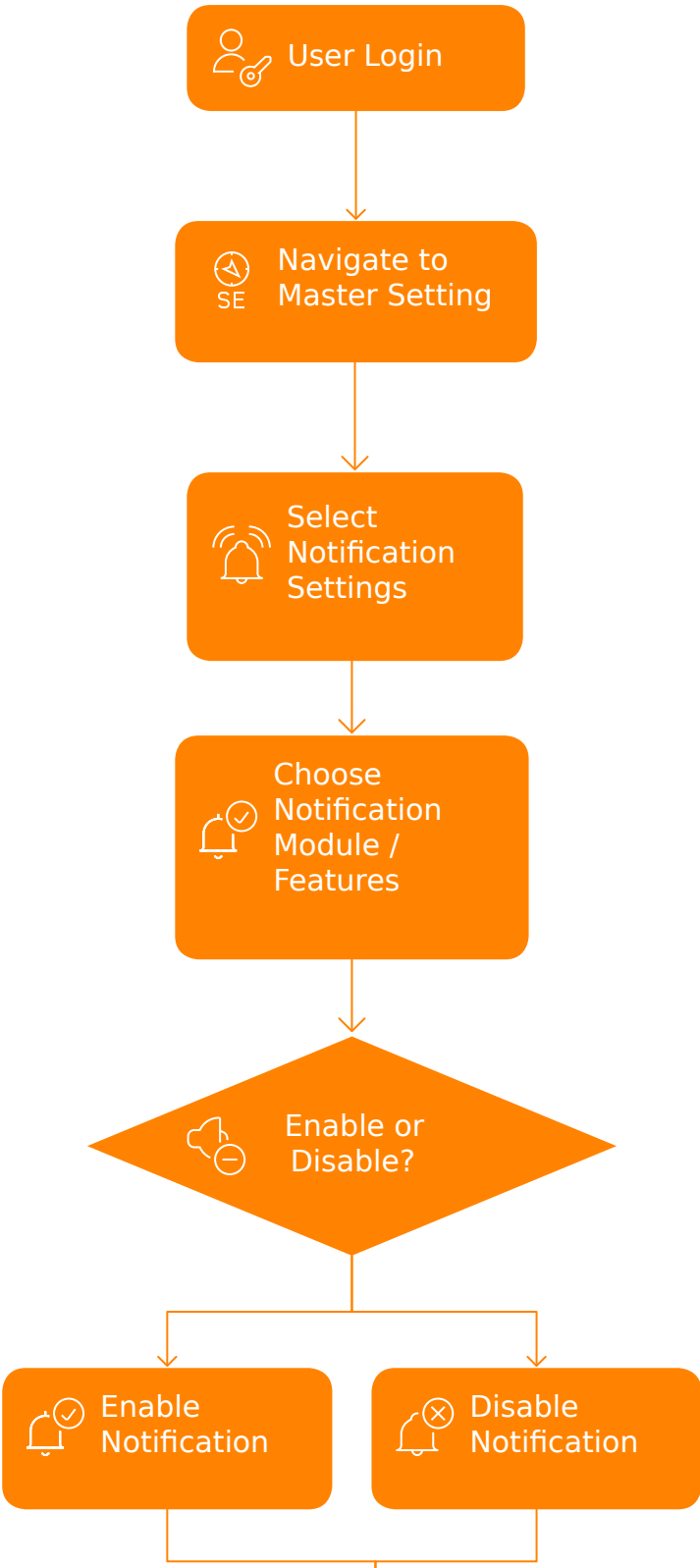
What This Means for You

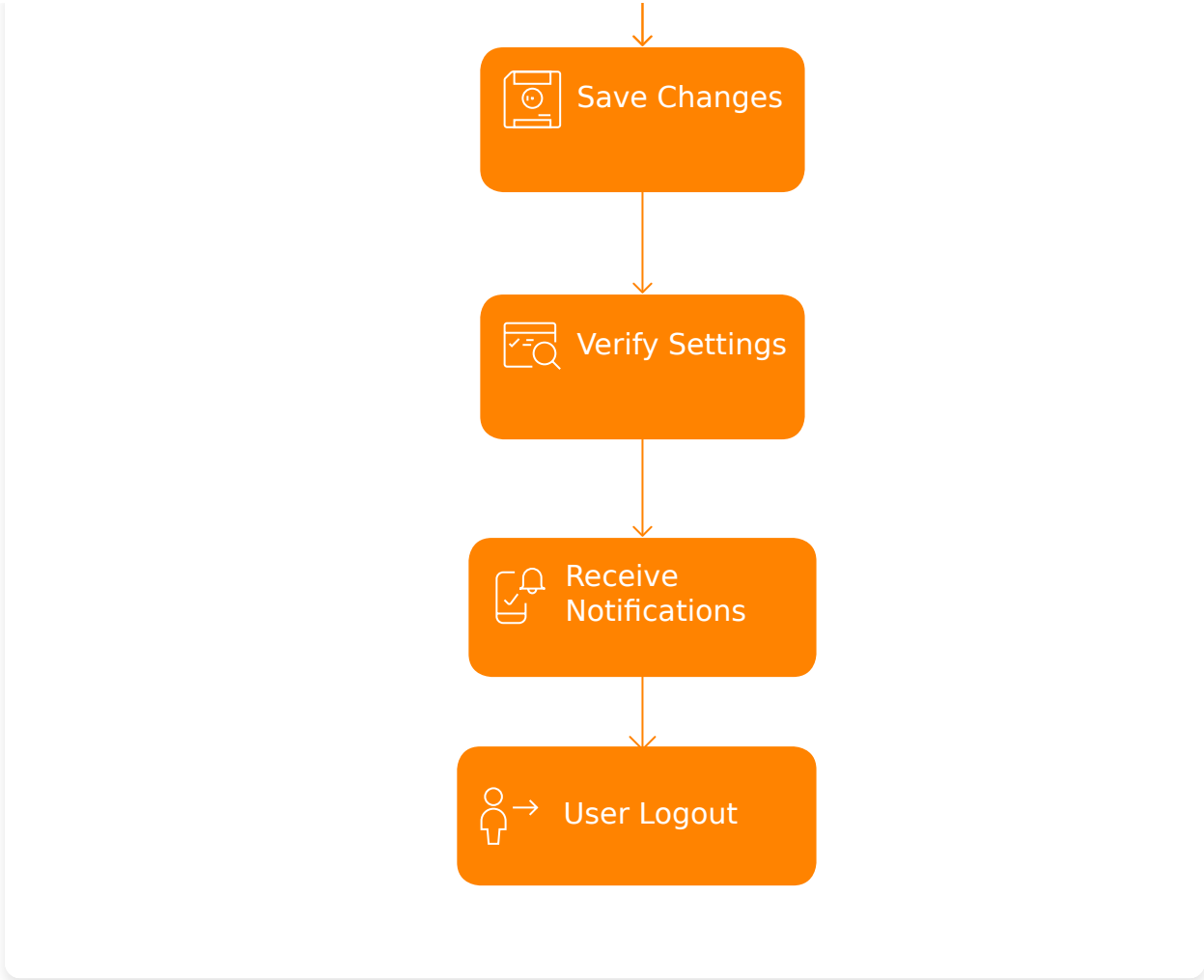
- **Reduced Noise:** Get only the notifications you need, avoiding distractions.
- **Stay Informed:** Never miss important updates related to your vehicles, trips, or system events.
- **Customized Experience:** Tailor your alerts to match your specific role and responsibilities.

How It Works

The notification settings allow you to enable or disable alerts for various features and modules. When a feature is enabled, you'll receive notifications related to that feature. When disabled, you won't receive those notifications. It's that simple!

Notification Settings Management





Understanding the Flow Chart:

The flow chart illustrates a centralized system for managing notifications across different modules (e.g., Tracking, Trip Management). The central gear icon symbolizes 'Notification Settings,' serving as a hub where users can customize alerts for each module. Arrows indicate the user's ability to enable or disable specific notifications within each module, tailoring their experience to receive only relevant updates. This ensures users stay informed about important events without being overwhelmed by unnecessary alerts.

Getting Started

To manage your notifications:

- 1. **Navigate** to the "Master Settings" section.
- 2. **Find** the "Notification Settings" option.

3. **Review** the available modules and features.
4. **Click** the "Enable" or "Disable" button next to each feature to customize your alerts.

Key Features You'll Use

- **Enable/Disable Buttons:** These buttons allow you to activate or deactivate notifications for each feature.
- **Module Sections:** Notifications are organized by module (e.g., Tracking, Trip Management) for easy navigation.
- **Confirmation Messages:** You'll receive a confirmation message when you successfully enable or disable a notification.

Example: If you want to receive notifications when a vehicle exceeds a speed limit:

1. Navigate to **Master Settings > Notification Settings > Driver Behavior**.
2. Find **Speed Break**
3. **Enable** Speed Break by clicking the "Enable" button.

Common Scenarios

- **Scenario 1: Trip Management**
 - You want to know when the bus is arriving at a pickup point.
 - **Enable** the "Bus Coming" and "Pickup Point" notifications in the Trip Management section. (Screenshot 10 and 11)
- **Scenario 2: Dispatch Management**
 - You want to be alerted when an order status changes.

- **Enable** the "Order Status" notification in the Dispatch Management section. (Screenshot 5)
- **Scenario 3: Hardware Malpractice**
 - You want to know when a vehicle's battery is low.
 - **Enable** the "Battery Low" notification in the Hardware Malpractice section. (Screenshot 8)

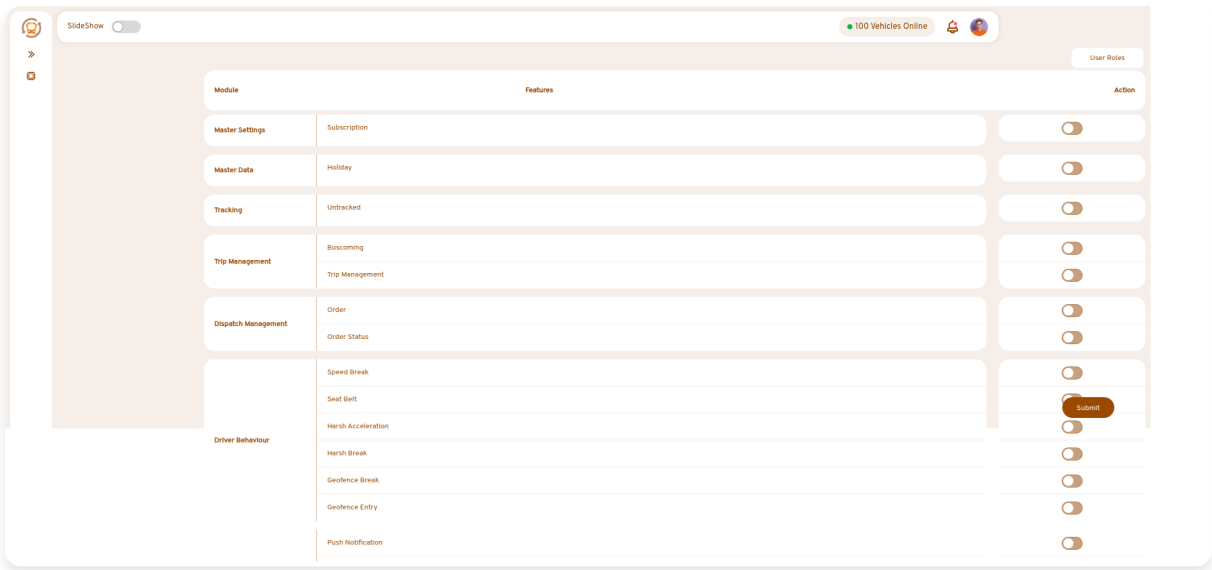
What to Expect

When you enable a notification, you'll start receiving alerts related to that feature via SMS, email, or push notification, depending on your configuration. When you disable a notification, you'll no longer receive those alerts. You can change these settings at any time.

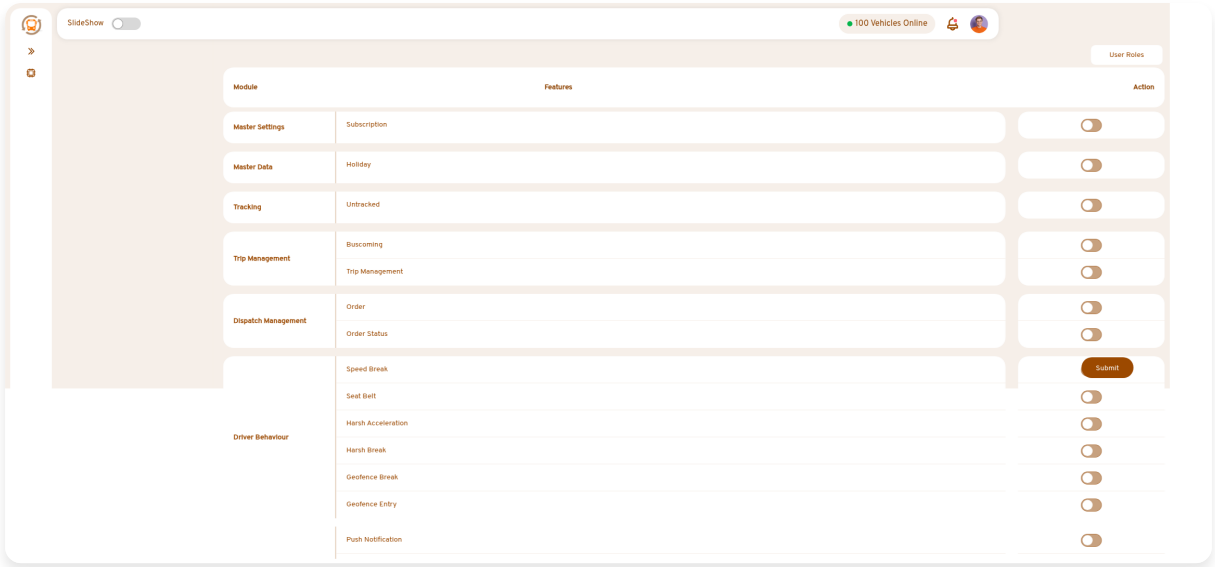
Visual Elements & Supporting Information

The following screenshots demonstrate how notification settings appear within different modules:

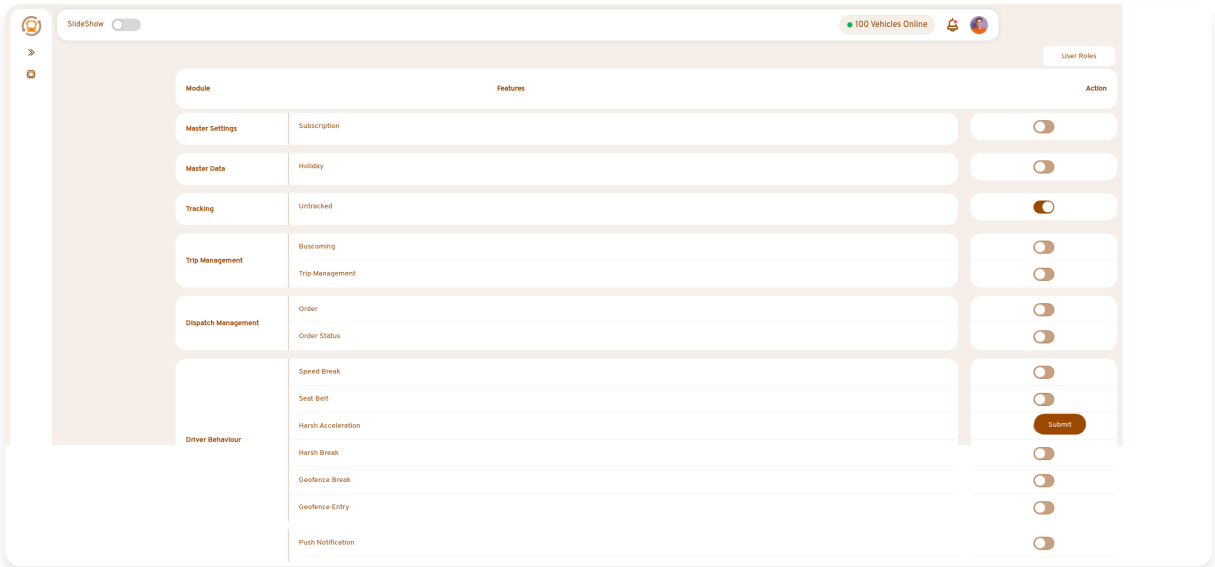
- **Screenshot 1:** General view of Notification settings.



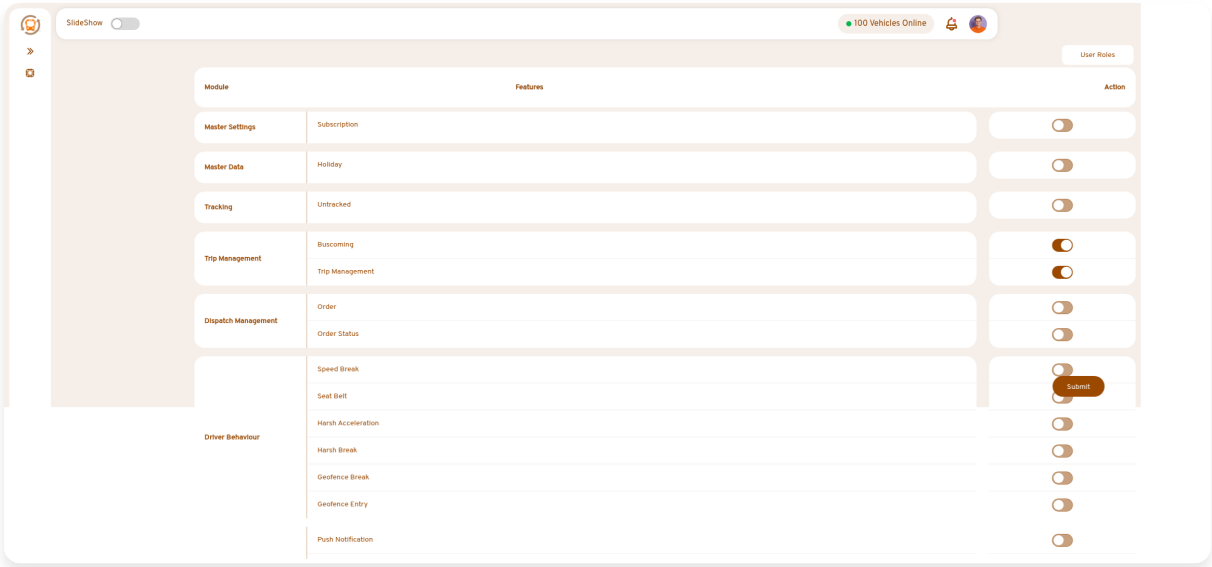
• **Screenshot 2:** General information view of notification setting.



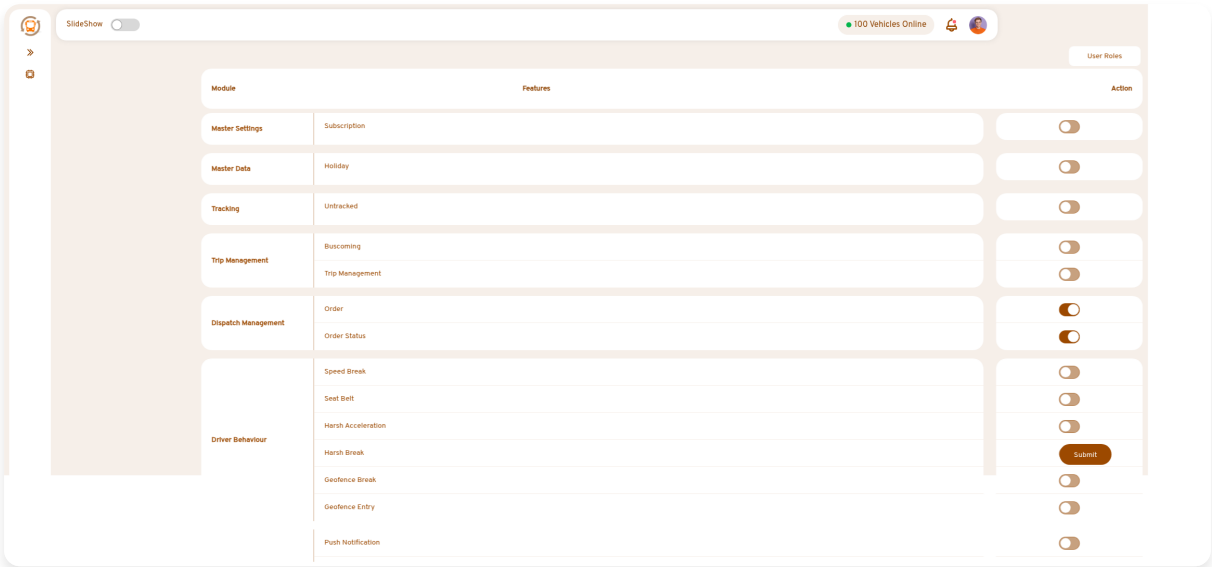
• **Screenshot 3:** Tracking Notification enabled view.



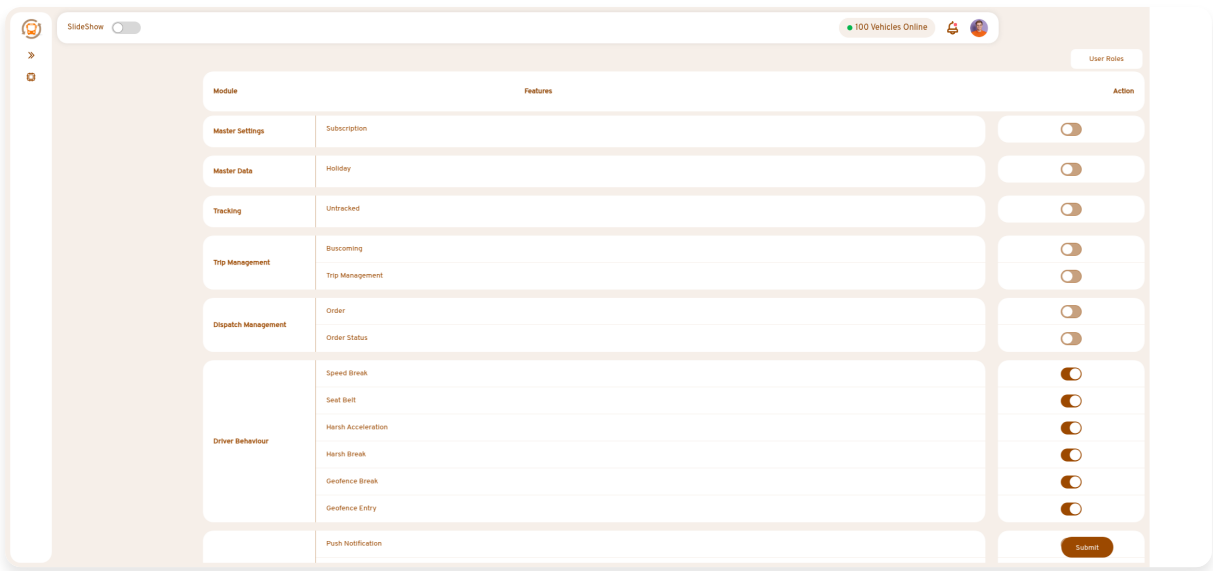
• **Screenshot 4:** Trip Management Notification enabled view.



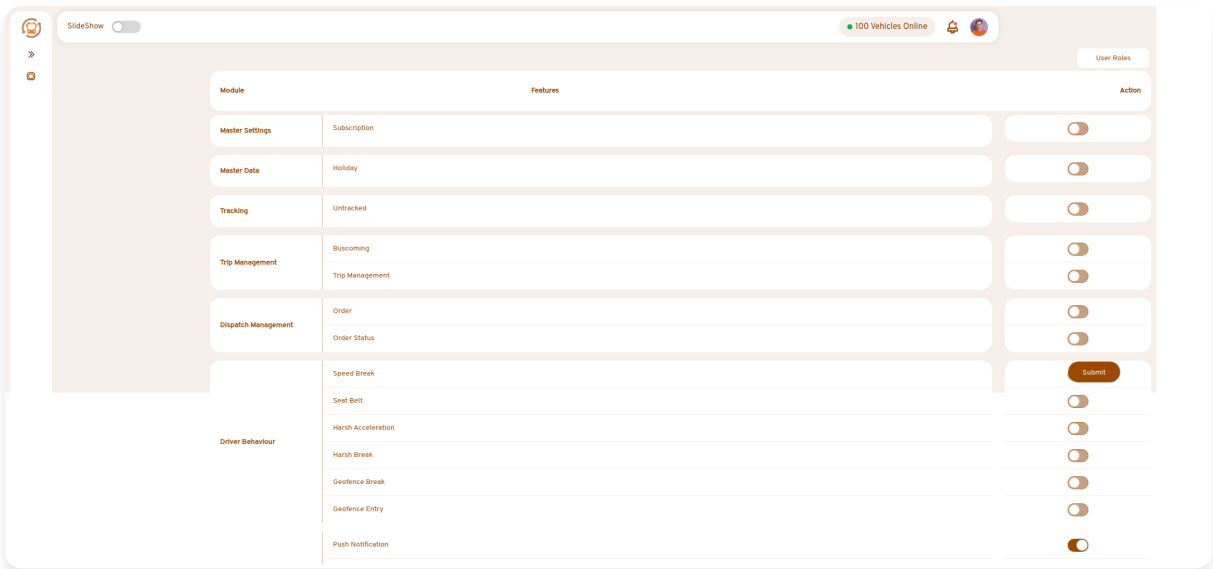
• **Screenshot 5:** Dispatch Management Notification enabled view.



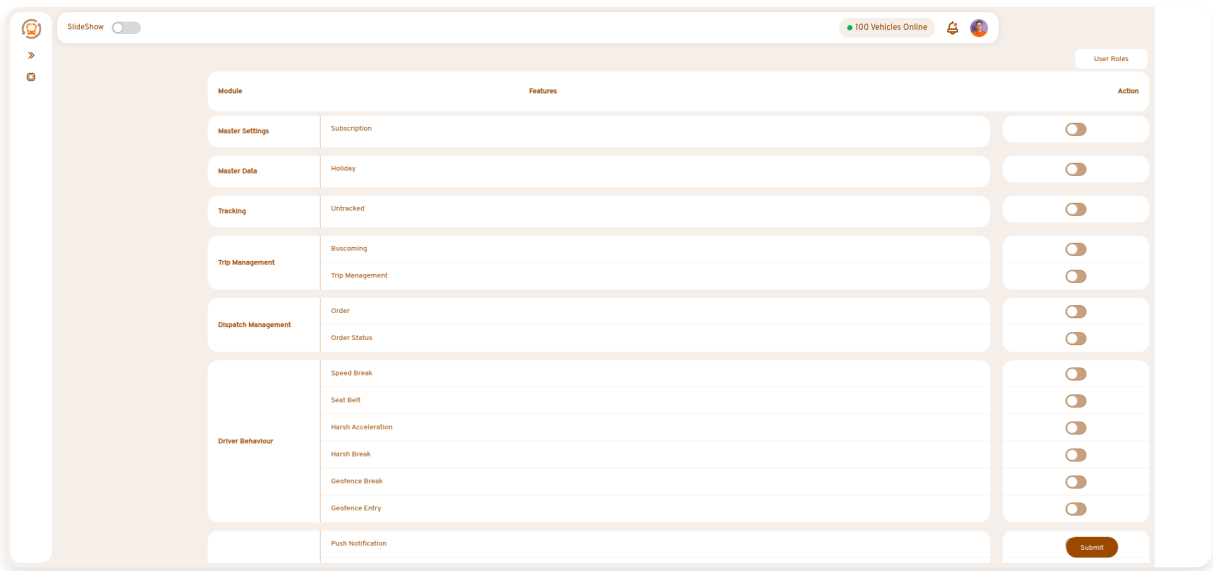
• **Screenshot 6:** Driver Behaviour Notification enabled view.



• **Screenshot 7:** Communication Notification enabled view.



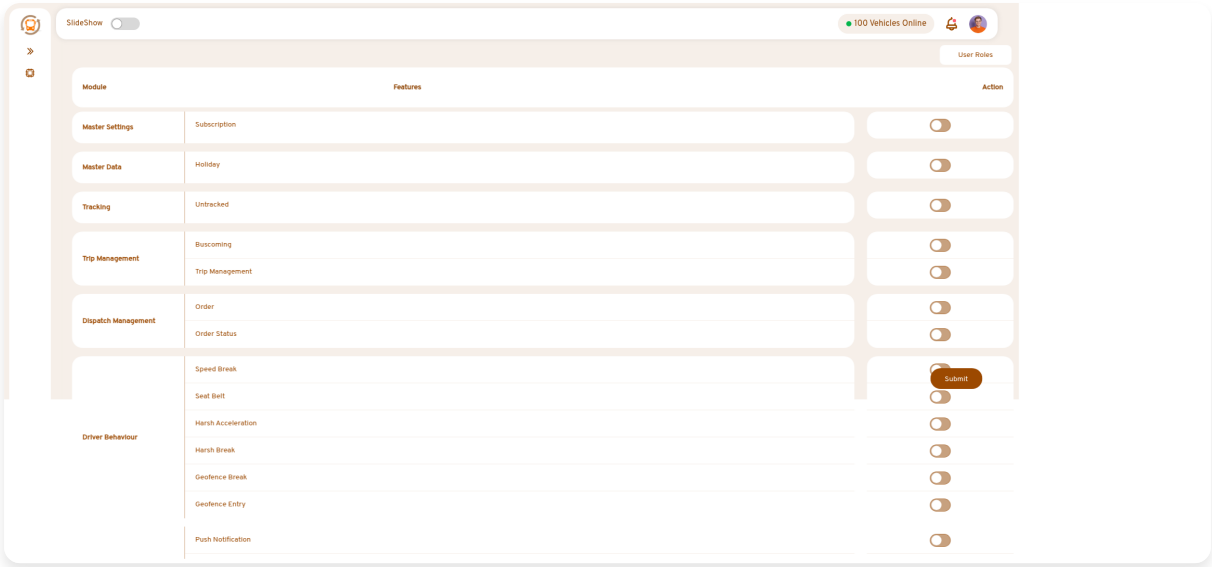
• **Screenshot 8:** Hardware Malpractice Notification enabled view.



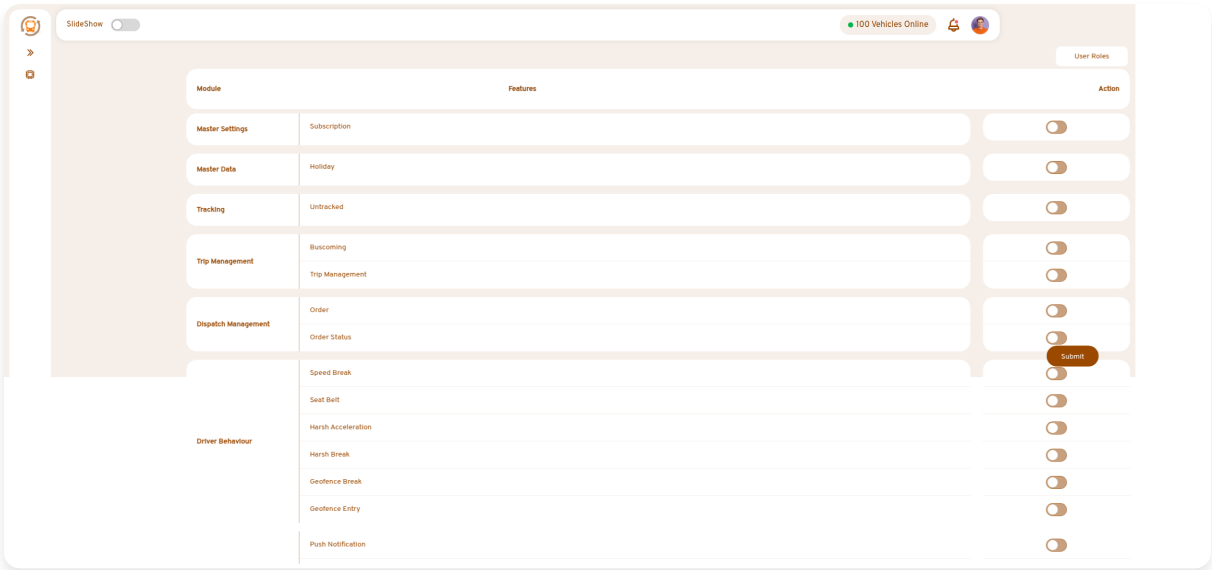
• **Screenshot 9:** Renewals Notification enabled view.



• **Screenshot 10:** Bus Coming Notification enabled view.



• **Screenshot 11:** Pickup Point Notification enabled view.



• **Screenshot 12:** Maintenance Days Notification enabled view.



Summary & Benefits

Customizing your notification settings puts you in control. By enabling only the alerts that matter most, you can reduce noise, stay informed, and improve your overall efficiency. You can ensure you receive real-time alerts for vehicle status, trip updates, maintenance reminders, emergency events, and driver performance, all tailored to your specific needs.